## Report on Student Satisfaction Survey 2021-22

## Introduction and Objectives:

Shri Swami Vivekanand Shikshan Shanstha's Shikshanmaharshi Dr. Bapuji Salunkhe College, Miraj. was established in 1965 . The overall development of the urban and rural students is the motto of the institution. The Internal Quality Assurance Cell and Feedback Committee of the college have conducted a Student Satisfaction Survey regarding Teaching - Learning and Evaluation and overall institutional performance for the academic year 2021-22. It will help to upgrade the quality of Teaching-Learning and Evaluation and facilities provided by the institute. Receiving positive or negative feedback from these students is important as both are crucial for monitoring the quality assurance. Suggestions given by the students are contributing factors for smooth running of the institution. The present survey tries to capture students' responses about teachinglearning and other facilities in the institution in order to take necessary measures for quality enhancement.

## Methodology

By the end of academic year 2021-22, the link of Students Satisfaction Survey form (SSS) was made available on college website and WhatsApp group or respective classes. Students were notified to fill the questionnaire. The questionnaire including 21 questions was prepared as per the guidelines of NAAC. Filing of SSS is voluntary/ optional. For the academic year 2021-22, there were 1939 registered students at the college.Four hundred and fifty one (451) students responded to the survey, providing a response rate of $23.31 \%$ The analysis presented in this report is based on the responses of the 451 respondents to the survey.

## Respondent Profile

The respondent sample is broadly representative of the student population with respect to class and course. There are $32.2 \%$ from B.A., $45.6 \%$ from B. Com., $33.8 \%$ from B.Sc., $0.4 \%$ from M.Com. $5.2 \%$ from M.Sc. respondents in the survey sample.

## About Teaching -Learning Process:

The satisfaction of the students in Teaching-Learning Process about syllabus covered in the class, preparation of teachers for the classes, communication of teacher, approach of teacher to best teaching.

Class
451 responses

$\Delta 1 / 2 \nabla$
2. How well did the teachers prepare for the classes?

451 responses

3. How well were the teachers able to communicate?

451 responses

4. The teacher's approach to teaching can best be described as 451 responses

5. Fairness of the internal evaluation process by the teachers.

451 responses


6. Was your performance in assignments discussed with you?

451 responses

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students
451 responses

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth
451 responses

9. The institution provides multiple opportunities to learn and grow.

451 responses outcomes.
451 responses 451 responses


10. Teachers inform you about your expected competencies, course outcomes and programme

11. Your mentor does a necessary follow-up with an assigned task to you.

12. The teachers illustrate the concepts through examples and applications.

451 responses

13. The teachers identify your strengths and encourage you with providing right level of challenges.
451 responses

14. Teachers are able to identify your weaknesses and help you to overcome them. 451 responses

Every time
Usually
Occasionally/Sometimes
Rarely

- Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
451 responses


Strongly agree


- Neutral

Disagree
Strongly disagree
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 451 responses

To a great extent
Moderate
Some what
Very little
Not at all
17. Teachers encourage you to participate in extracurricular activities.

451 responses

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
451 responses

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
451 responses

20. The overall quality of teaching-learning process in your institute is very good. 451 responses

21. Give three observations / suggestions to improve the overall teaching - learning experience in your institution.

Kindly refer the link For more details regarding responses https://docs.google.com/spreadsheets/d/1dEhKfvmHIDU-m1MP5W60ePL-sfujM8eHL tubwVfuchQ/edit?usp=sharing

Students Satisfaction Survey 2021-22 (Responses)

| Sr . No | Nature of Question | No.of Responses | No.of Responses | No.of Responses | No.of <br> Responses | No.of <br> Response s |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | How much of the syllabus was covered in the class? | 85 to 100\% | 70 to 84 \% | 55 to 59 \% | 30 to 54\% | Below $30 \%$ |
|  | Student Response | $\begin{gathered} 247 \\ 54.6 \% \end{gathered}$ | $\begin{gathered} 132 \\ 29.2 \% \end{gathered}$ | $\begin{gathered} 54 \\ 11.9 \% \end{gathered}$ | $\begin{gathered} 15 \\ 3.3 \% \end{gathered}$ | $\begin{gathered} 4 \\ 0.9 \% \end{gathered}$ |
| 2 | How well did the teachers prepare for the classes? | Thoroughly | Satisfactori ly | Poorly | Indifferentl y | Won't teach at all |
|  | Student Response | $\begin{gathered} 161 \\ 35.6 \% \end{gathered}$ | $\begin{gathered} 236 \\ 52.2 \% \end{gathered}$ | $\begin{gathered} 29 \\ 6.4 \% \end{gathered}$ | $\begin{gathered} 13 \\ 2.9 \% \end{gathered}$ | $\begin{gathered} 13 \\ 2.9 \% \end{gathered}$ |
| 3 | How well were the teachers able to communic ate? | Always effective | Sometimes effective | Just satisfactoril y | Generally ineffective | Very poor communic ation |
|  | Student Response | $\begin{aligned} & 303 \\ & 67 \% \end{aligned}$ | $\begin{gathered} 72 \\ 15.9 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 20 \\ 4.4 \% \end{gathered}$ | $\begin{gathered} 21 \\ 4.6 \% \end{gathered}$ |
| 4 | The teacher's approach | Excellent | Very good | Good | Fair | Poor |


|  | to teaching can best be described as |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Student <br> Response | $\begin{gathered} 194 \\ 42.9 \% \end{gathered}$ | $\begin{gathered} 136 \\ 30.1 \% \end{gathered}$ | $\begin{gathered} 101 \\ 22.3 \% \end{gathered}$ | $\begin{gathered} 16 \\ 3.5 \% \end{gathered}$ | $\begin{gathered} 5 \\ 1.1 \% \end{gathered}$ |
| 5 | Fairness of the internal evaluation process by the teachers. | Always fair | Usually fair | Sometimes unfair | Usually unfair | Unfair |
|  | Student <br> Response | $\begin{gathered} 275 \\ 60.8 \% \end{gathered}$ | $\begin{aligned} & 113 \\ & 25 \% \end{aligned}$ | $\begin{gathered} 45 \\ 10 \% \end{gathered}$ | $\begin{gathered} 6 \\ 1.3 \% \end{gathered}$ | $\begin{gathered} 13 \\ 2.9 \% \end{gathered}$ |
| 6 | Was your performan ce in assignme nts discussed with you? | Every time | Usually | Occasionall y/Sometim es | Rarely | Never |
|  | Student Response | $\begin{gathered} 306 \\ 67.7 \% \end{gathered}$ | $\begin{gathered} 71 \\ 15.7 \% \end{gathered}$ | $\begin{gathered} 51 \\ 11.3 \% \end{gathered}$ | $\begin{gathered} 15 \\ 3.3 \% \end{gathered}$ | $\begin{gathered} 9 \\ 2 \% \end{gathered}$ |
| 7 | The institute takes active interest in promoting internship, student exchange, field visit opportunit ies for students | Regularly | Often | Sometimes | Rarely | Never |
|  | Student <br> Response | $\begin{gathered} 266 \\ 58.8 \% \end{gathered}$ | $\begin{gathered} 61 \\ 13.5 \% \end{gathered}$ | $\begin{gathered} 83 \\ 18.4 \% \end{gathered}$ | $\begin{gathered} 21 \\ 4.6 \% \end{gathered}$ | $\begin{gathered} 21 \\ 4.6 \% \end{gathered}$ |


| 8 | The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth | Significantly | Very well | Moderately | Marginally | Not at all |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Student <br> Response | $\begin{aligned} & 158 \\ & 35 \% \end{aligned}$ | $\begin{gathered} 218 \\ 48.2 \% \end{gathered}$ | $\begin{gathered} 61 \\ 13.5 \% \end{gathered}$ | $\begin{gathered} 6 \\ 1.3 \% \end{gathered}$ | $\begin{gathered} 9 \\ 2 \% \end{gathered}$ |
| 9 | The institution provides multiple opportunit ies to learn and grow. | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|  | Student <br> Response | $\begin{gathered} 185 \\ 40.9 \% \end{gathered}$ | $\begin{gathered} 196 \\ 43.6 \% \end{gathered}$ | $\begin{gathered} 56 \\ 12.4 \% \end{gathered}$ | $\begin{gathered} 12 \\ 2.7 \% \end{gathered}$ | $\begin{gathered} 3 \\ 0.7 \% \end{gathered}$ |
| 10 | Teachers inform you about your expected competen cies, course outcomes and programm e outcomes. | Every time | Usually | Occasionall y/Sometim es | Rarely | Never |
|  | Student <br> Response | $\begin{gathered} 283 \\ 62.6 \% \end{gathered}$ | $\begin{gathered} 98 \\ 21.7 \% \end{gathered}$ | $\begin{gathered} 45 \\ 10 \% \end{gathered}$ | $\begin{gathered} 15 \\ 2.9 \% \end{gathered}$ | $\begin{gathered} 13 \\ 2.9 \% \end{gathered}$ |
| 11 | Your mentor does a necessary | Every time | Usually | Occasionall y/Sometim es | Rarely | don't have a mentor |


|  | follow-up with an assigned task to you. |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Student <br> Response | $\begin{aligned} & 271 \\ & 60 \% \end{aligned}$ | $\begin{gathered} 110 \\ 24.3 \% \end{gathered}$ | $\begin{gathered} 44 \\ 9.7 \% \end{gathered}$ | $\begin{gathered} 13 \\ 2.9 \% \end{gathered}$ | $\begin{gathered} 14 \\ 3.1 \% \end{gathered}$ |
| 12 | The teachers illustrate the concepts through examples and applicatio ns. | Every time | Usually | Occasionall y/Sometim es | Rarely | Never |
|  | Student <br> Response | $\begin{gathered} 298 \\ 65.9 \% \end{gathered}$ | $\begin{gathered} 95 \\ 21 \% \end{gathered}$ | $\begin{gathered} 39 \\ 8.6 \% \end{gathered}$ | $\begin{gathered} 15 \\ 3.3 \% \end{gathered}$ | $\begin{gathered} 5 \\ 1.1 \% \end{gathered}$ |
| 13 | The teachers identify your strengths and encourage you with providing right level of challenges | Fully | Reasonably | Partially | Slightly | Unable to |
|  | Student Response | $\begin{gathered} 275 \\ 60.8 \% \end{gathered}$ | $\begin{gathered} 99 \\ 21.9 \% \end{gathered}$ | $\begin{gathered} 52 \\ 11.5 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 8 \\ 1.8 \% \end{gathered}$ |
| 14 | 14. <br> Teachers are able to identify your weakness es and help you to | Every time | Usually | Occasionall y/Sometim es | Rarely | Never |


|  | overcome them. |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Student <br> Response | $\begin{gathered} 279 \\ 61.7 \% \end{gathered}$ | $\begin{gathered} 99 \\ 21.9 \% \end{gathered}$ | $\begin{gathered} 34 \\ 7.5 \% \end{gathered}$ | $\begin{gathered} 23 \\ 5.1 \% \end{gathered}$ | $\begin{gathered} 17 \\ 3.8 \% \end{gathered}$ |
| 15 | 15. The institution makes effort to engage students in the monitorin g, review and continuou s quality improvem ent of the teaching learning process. | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|  | Student <br> Response | $\begin{gathered} 197 \\ 43.6 \% \end{gathered}$ | $\begin{gathered} 185 \\ 40.9 \% \end{gathered}$ | $\begin{gathered} 43 \\ 9.5 \% \end{gathered}$ | $\begin{gathered} 21 \\ 4.6 \% \end{gathered}$ | $\begin{gathered} 6 \\ 1.3 \% \end{gathered}$ |
| 16 | The institute/ teachers use student centric methods, such as experienti al learning, participati ve learning and problem solving methodolo gies for enhancing learning experienc | To a great extent | Moderate | Somewhat | Very little | Not at all |


|  | es. |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Student Response | $\begin{gathered} 236 \\ 52.2 \% \end{gathered}$ | $\begin{aligned} & 140 \\ & 31 \% \end{aligned}$ | $\begin{gathered} 42 \\ 9.3 \% \end{gathered}$ | $\begin{gathered} 23 \\ 5.1 \% \end{gathered}$ | $\begin{gathered} 11 \\ 2.4 \% \end{gathered}$ |
| 17 | Teachers encourage you to participate in extracurric ular activities. | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|  | Student Response | $\begin{gathered} 211 \\ 46.7 \% \end{gathered}$ | $\begin{gathered} 175 \\ 38.7 \% \end{gathered}$ | $\begin{gathered} 52 \\ 11.5 \% \end{gathered}$ | $\begin{gathered} 11 \\ 2.4 \% \end{gathered}$ | $\begin{gathered} 3 \\ 0.7 \% \end{gathered}$ |
| 18 | Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employabi lity skills to make you ready for the world of work. | To a great extent | Moderate | Somewhat | Very little | Not at all |
|  | Student Response | $\begin{aligned} & 244 \\ & 54 \% \end{aligned}$ | $\begin{gathered} 127 \\ 28.1 \% \end{gathered}$ | $\begin{gathered} 41 \\ 9.1 \% \end{gathered}$ | $\begin{gathered} 31 \\ 6.9 \% \end{gathered}$ | $\begin{gathered} 9 \\ \mathbf{2 \%} \end{gathered}$ |
| 19 | What percentag e of teachers use ICT tools such as LCD projector, Multimedi a, etc. while | Above 90\% | 70-89\% | 50-69\% | 30-49\% | Below 29\% |


|  | teaching. |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Student <br> Response | $\begin{gathered} 130 \\ 28.8 \% \end{gathered}$ | $\begin{gathered} 141 \\ 31.2 \% \end{gathered}$ | $\begin{gathered} 95 \\ 21 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 50 \\ 11.1 \% \end{gathered}$ |
| 20 | The overall quality of teaching-I earning process in your institute is very good. | Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
|  | Student <br> Response | $\begin{gathered} 205 \\ 45.4 \% \end{gathered}$ | $\begin{gathered} 166 \\ 36.7 \% \end{gathered}$ | $\begin{gathered} 63 \\ 13.9 \% \end{gathered}$ | $\begin{gathered} 15 \\ 3.3 \% \end{gathered}$ | $\begin{gathered} 3 \\ 0.7 \% \end{gathered}$ |
| 21 | Give three observatio n / suggestio ns to improve the overall teaching learning experienc e in your institution. |  |  |  |  |  |
| https://docs.google.com/spreadsheets/d/1dEhKfvmHIDU-m1MP5W60ePL-sfujM8e HLtubwVfuchQ/edit?usp=sharing |  |  |  |  |  |  |

